

# Doorstep

*“Opening doors for homeless families”*



*Annual Report 2013 and Accounts 2012-2013*

## *Director's Report*

What an incredible year it has been! The need for fundraising has been omnipresent but so too has the staggering amount of support that we have received. People have given, money, food, toiletries, clothes, winter coats, Christmas & Eid presents, baby equipment, homemaking items, their skills, time and appreciation for Doorstep's work.

### *Funding & fundraising*

Over the last 6 years Doorstep has suffered cuts to funding from Camden Council, initially 25% in 2007 and finally notice of a 100% cut in 2011. This has meant setbacks in terms of development plans, as it meant we had to focus on fundraising as a primary and critical need to secure Doorstep's continuation and future. We received a final payment of £15,000, transitional funding from Camden Council, for 2013-2014, support which we very much appreciated to help us achieve financial independence. Since 2011 we have been successful in raising funds from Evening Standard Dispossessed Fund, Pears Foundation, Natwest, Lloyd's TSB Foundation, Street Smart, Fitzdale Trust, St John Southworth, Xander Lily Fund, Give Camden, BBC Children in Need, Land Securities, as well as significant gifts from individual donors. However, from April 2014, Doorstep must raise every penny it needs, for survival and growth. With this knowledge firmly lodged in the forefront of my mind I have concentrated huge amounts of time to writing funding bids. I submitted fourteen applications during 2013, for both small and large amounts of money, some one- off grants and some for over 2-3 years. It has been important to re-visit our funding strategy frequently, with each funding bid success or failure changing the picture and the need. Although, we have had considerable success, raising money is getting tougher. We still don't have all the money we need for 2014 and therefore there is a threat. It's rather like finding the pieces of a jigsaw puzzle to complete the picture of Doorstep, now and for the future.

The following was feedback from our application to Land Securities.....

*"The project was received positively by the Land Securities Panel and they were particularly impressed with what the organisation has achieved so far considering the huge funding cuts incurred. The Panel saw many possibilities to work together in the future and also recognised that such a project addresses real need by working with very vulnerable families".*

### *Profile Raising & Marketing*

I read this snippet in a weekend newspaper supplement– "Small Charities- Dig Deep....A fifth of small charities could go to the wall in 2014, while the biggest - which account for just 1% of voluntary organisations - receive a third of all our donations".

In the current economic climate small charities, especially those lacking the security of funding from local authorities, can no longer simply concentrate on meeting the needs of their client group and running their organisations. They must become accomplished in navigating the perhaps previously uncharted territory of the corporate world, marketing and media. As a small charity we recognised that we needed to raise our profile to market Doorstep and the acute need for the services we provide to as wide an audience as possible. We received terrific help achieving wide publicity in the local press, featuring our work, in connection with this year's unprecedented support from Mitzvah Day activities, with the following organisations holding food drives for Doorstep's families- Accurist, Manuel Swaden Solicitors, JW3, the Liberal Jewish Synagogue Social Action Committee, South Hampstead Synagogue and the Jewish Chronicle newspaper.

Jordon Cox, a young man who started collecting money-off coupons, to help his mother, turned his efforts to collecting coupons to buy food for our families for Christmas. Jordon succeeded in getting sufficient coupons to buy £572 worth of fresh food for just 4 pence! His efforts received wide media coverage which included local and national press, You Tube, radio and an appearance on TV.



*Jordon in Doorstep's kitchen with all the food he bought-amazing!*

Not least, Pam Lyddon, of Bright Star Media, helped Doorstep to get an interview and an appeal broadcast on Magic FM and an article in Baby London Magazine. Professional photographer Pippa Kapp from Borrowed Moment Photography took and donated lots of lovely photographs, some of which appear on our cover and pages 4, 7 & 13.

## *Services*

We have continued to provide the following services:

- Opportunities for children to play, learn and develop at our after school club, crèches and drop-ins.
- Joint activities with the American School in London.
- Regular creative workshops, such as, jewellery making, pottery, gardening and cooking.
- A weekly exercise class such as Yoga and Zumba.
- A programme of special activities and outings during the summer and school holidays.
- A weekly 'bazaar' giving access to free essential goods donated by the wider community.
- Free daily access to laundry facilities.
- Healthy snacks and meals.
- ❖ **We also introduced a Step to Employment Work Club, to meet the individual needs of adult users, in gaining information, skills, practise and qualifications to improve their employment prospects. The club has been very successful not least because the club's tutor and facilitator Leila Mars, supports, encourages and inspires everyone regardless of their level of ability or aspirations.**

## *Staffing*

My sincere thanks to my colleagues, Vicky Tawiah, Sarah Lough, Ebanie Kajue and our team of volunteers, for their support and unfailing dedication to make it all happen. Sarah, previously a service user, joined the staff team, having been a volunteer for several years. She successfully completed a Level 2 Children & Young People Workforce qualification and is going on to gain Level 3. Sadly, we said goodbye to Vicky Tawiah, who left to try her hand at a business venture, we wish her every success!

Kiki and Valbona, our regular day to day volunteers, were joined by Kiki's niece Fijolla who has been another great asset. We were also joined by Almudena Comesaña Carrera and Xiana Cervela Pombo, Social Integration for Upper Grade Educational Cycle students, from Spain, on an Erasmus Scholarship. They have been on a six month placement and have been an invaluable addition to the team, helping to deliver services, producing publicity and putting a tremendous amount of work into developing and improving our systems for monitoring the success of our work and its outcomes. We are really going to miss them when they leave us!

I would just like to add a special thank you to volunteer, Tori Roberston, a parent and trustee at the American School in London. For several years Tori has led the teams of parents and children, from the school, who have undertaken projects at Doorstep on their biannual Community Service days. Tori has gifted items to improve our gardens and premises as well as giving additional time over and above the her role on the Community Service days and has become a true friend of Doorstep.

## *Our Story-Almu & Xiana*

In 2012 we were enrolled in a Higher Social Integration Cycle. These studies focus students toward different job positions, but all aimed at lifting people at risk of social exclusion out of their situation and improving their lives and autonomy as much as possible. Before that, we did not know one another and never imagined that we would live this great experience.

The first course was a theoretical cycle, with classes, but the second were practical. Until this year the practice could be made only in Spanish territory. But this year was offered us the opportunity to practice in any country of the European Union. After thinking we decided to choose an English speaking country. To grant the scholarship we completed several selection tests. Once accepted we decided to go to London. Our tutor, Lorena, was responsible for finding us a centre in which we could do our practice. After several fruitless months, we had almost feared that we must to give up the scholarship, but we received the news that the centre, Doorstep, accepted us as trainees for the next six months.

When we arrived in London in September, we just knew about Doorstep what we could read on their website and what our tutor explained to us. The first day we got to the Doorstep we met the Director Vicky, and workers Sarah and Ebanie. That morning Vicky gave us an all encompassing talk on the Doorstep operation. We were amazed at all work performed since in Spain, or at least in the area where we live, there are no services that provide a place to live to homeless people, only some free hostels, but only available for a couple of nights. Neither are there any services for entire families, only some aid for individuals. Here at Doorstep the services cover all the family members and not only that, but they also cover other services. They do very important social work, especially now with the global crisis we are going through. It seems incredible what they do in Doorstep, covering all areas to help people who have almost nothing, and the effort made by management and workers and volunteers, helping to continue growing and improving the quality of people lives.



Vicky explained the tasks it was planned for us to do, like helping to care for the children in the Crèches and After School Club, assist in the development of outcomes for both children and Doorstep users, write the users interviews, and help when necessary.

As time passed we realised that Doorstep is not only a service to the community, but also like a big family in which all help and support each other and fight to continue this important work to help those who need it. That is why we felt welcomed and confident from the beginning. Without the support of all the staff we would be very hard being so far from home and our families. We are sure that we will miss them when we return to Spain.



*The Staff & Volunteer team*

## *Housing/Homelessness & Benefits*

### **The National Picture**

The Crisis organisation has undertaken The Homeless Monitor 2011-2015, a five year study that will provide an independent analysis of the impact on homelessness of recent economic and policy developments in England. The key areas of interest are the homelessness consequences of the post-2007 economic recession and the housing market downturn. The other main thrust of inquiry is the likely impacts of the welfare, housing and other social policy reforms, including cutbacks in public expenditure, being pursued by the Coalition Government elected in 2010. The following are extracts from the Year 3 report, The Homeless Monitor England 2013, executive summary, which tracks the baseline account of homelessness established in 2011, and analyses key trends following that period. It also highlights emerging trends and forecasts some of the likely changes, identifying the developments likely to have the most significant impacts on homelessness.

#### **Key points to emerge from the 2013 update report for England are as follows:**

- There are sharply rising numbers being made homeless by the loss of private sector tenancies, accounting for 22% of all homelessness acceptances at national level in 2012/13. This is now the single largest cause of statutory homelessness in London.
- Temporary accommodation placements rose 10% during 2012/13, with B&B placements rising even faster (14%). 'Out of district' temporary accommodation placements have doubled since 2010. Use of both temporary accommodation and out of district placements remain overwhelmingly concentrated in London.
- In 2013 the UK economy has finally begun to show signs of recovery. However policy factors, particularly welfare cuts, provide a growing cause for concern. In this regard, two aspects of the Local Housing Allowance reforms are presenting particular difficulties. The first is the impact of the national caps in reducing access to the private rented sector for low income households in high value areas, particularly London. The second is the impact of the Shared Accommodation Rate, as now applied to single people aged up to 35, in reducing access to private rented housing. There has been a 14% reduction in the numbers of young single people in receipt of benefit in the sector since the Shared Accommodation Rate changes were introduced.
- Front line services available to homeless people continue to be reduced, with the prospect of more significant cuts to come in many areas. Some representatives felt that this weakening in support for the most vulnerable was undermining their ability to sustain accommodation, and may be contributing to a rise in rough sleeping.
- Domestic violence service providers, who are included for the first time in this year's report, paint a worrying picture of cuts to legal aid, increased difficulties in accessing social housing, and cuts to specialist services, all having an adverse impact on women and children fleeing domestic violence.

#### **Trends in homelessness**

- Social distribution analysis in this year's Monitor, based on the UK Poverty and Social Exclusion Survey 2012, confirms that past experience of homelessness is heavily concentrated amongst young, poor, renters, who are lone parents or single, particularly those who are black and living in urban areas of the country. Nine percent of adults in England have experienced homelessness at some point in their lives, the highest rate amongst the UK countries, with 8% of under-25s reporting that this has happened to them in the last five years. These new data imply that around 185,000

adults experience homelessness each year in England, and that the incidence has been increasing over time.

- As regards statutory homelessness, there was a continued but slowed increase in 2012/13 .....We have suggested that one possible contributory factor to this slowdown could be the disincentive effect of the new legal provisions allowing councils to discharge full homelessness duty through a fixed-term private tenancy placement.
- There are sharply rising numbers being made homeless by the loss of private sector tenancies, and the latest published statistics show that this is a continuing trend, with the proportion of total acceptances resulting from loss of private tenancies rising to 27% of all cases by quarter one 2013/14. Exactly what underlies this pattern is difficult to state with certainty but a probable contributory factor is the increasingly restrictive Local Housing Allowance rules and their coincidence with sharply rising market rents. While homelessness arising from ending of private tenancies has risen substantially in all regions over the past three years, the scale of this change has varied markedly: the North saw a 73% increase in homes lost due to private tenancy terminations in the period 2009/10-2012/13, but the comparable figures for the South of England and London were 128% and 316%, respectively.
- Since bottoming out in 2010/11, homeless placements in temporary accommodation have been on the increase, with use of B&B hotels rising most quickly. Moreover, B&B placements involving children were up by 19% during 2012/13 – having almost doubled over two years. There is also increasing concern over ‘out of district’ temporary accommodation placements which have doubled since 2010: of the 56,210 households in temporary accommodation on 30 June 2013, 11,160 were in another local authority district, an increase of 38% from the same date last year. Most of these cases arise in London, and London Councils say that they relate mainly to moves within London, although recent reports have suggested that the number of these households placed outside of the capital is now increasing.

### **Summary**

In 2013 the UK economy finally began to show signs of recovery, but as we have argued in previous Monitors, policy factors have a more direct bearing on levels of homelessness than the recession in and of itself. Most key informants interviewed in 2013 expect a new surge in homelessness associated with the ramping up of welfare reform, particularly the social sector bedroom limits and the introduction of Universal Credit. At the same time, housing market pressures seem unlikely to ease, particularly in London and the South. A range of specialist homelessness funding programmes intended to ameliorate the impact of these negative structural trends on particularly vulnerable groups are also due to end in 2014. It therefore seems that, as in 2010, we may soon be facing another critical juncture in homelessness trends in England.

### **The Picture in Camden**

**The following is taken from the Impacts of Welfare Changes in Camden- Cabinet Policy Briefing 30<sup>th</sup> September 2013**

- At end of August 2013, total of 604 households in temporary accommodation (TA) –
- 468 households have 998 children.
- Increase in households in TA possible from October/November as TBC implemented and private rented sector becomes more difficult to procure.
- Feeling the squeeze: cost of living increases are being felt across the board. The Young Foundation report (commissioned by Camden) that the people they spoke to are feeling the cumulative impact of the rising cost of living, welfare changes and changes/cuts to local services.

- Anecdotal evidence that this is taking its toll on emotional wellbeing.
- Resilience: a mixed picture. Some are coping better than others. Positive factors which seem to enable resilience include access to strong support networks, involvement in the community, support from and access to services including those provided by the VCS, internet access and skills, and education, skills and experience people can draw on.
- Fear for the future. Still more significant welfare changes still to come. There is a varied picture in terms of levels of knowledge and understanding. People are saying that they feel powerless.
- But Camden is home... and people want to stay even if it means getting into debt: valuing connections with local communities and services, access to support networks, a perception that people would be worse off elsewhere, the council generally regarded positively by the research participants.

In Doorstep's Annual Report for 2008-2009 we expressed concern about the use of private rented accommodation for homeless families....." How sustainable private rented housing is in the long term remains to be seen. Our concern is that families may be forced to move multiple times as leases expire and are not renewed. This could result in children having disrupted education and they and their families feeling disenfranchised from communities where they have no sense of belonging because they do not remain long enough to develop strong connections or history..... A private rented flat can provide greater privacy for a family and a better standard of accommodation than a hostel. However, if it is not sustainable in the long term, the effects on children and families could be extremely detrimental".

Then again in our report for 2009-2010 we said "Reductions in housing benefit will impact on the accessibility of housing. Many will face the prospect of having to move much further afield unable to meet the shortfall between housing benefit and the market rent. Not unlike the use of PSL in the 1990s. This will create further upheaval for families and disruption in children's education. A sense of belonging takes time to develop; relationships take time to build and having history in a community just takes time. We have concerns that a significant number of children will experience a disproportionate level of change, upheaval and disruption in their lives and that there is a risk of that as our future young adults they will feel disaffected".

*Unfortunately, we were correct.*





## *Nothing paints the picture like a real story-*

### *Naomi and her children (named changed to protect identity)*

We met Naomi in 2011 during outreach and on learning about our services she was very keen to attend Doorstep, but needed practical support in order to do so. Naomi is a professional woman who became homeless after the breakdown of her relationship following the birth of her twins. She was living in one room at ground floor level in the hostel, while Doorstep's premises are in the basement and only accessible via external steps. Naomi had a toddler of 18 months and twin babies of 5 months, meaning the logistics of getting three such young children ready and negotiating the steps required some assistance. We provided that help and Naomi and her children started to use Doorstep's services, on a daily basis.

When we first met Naomi she was often tearful, feeling overwhelmed by her circumstances and living conditions. She said she felt her life was spent on the bed in her room, being the only place where she could sit the children to feed and change them. She was extremely grateful for the support, practical assistance and respite, from her room, that Doorstep was able to provide.

In the intervening years, obviously, the children have grown and the twins are now toddlers. They have suffered from repeated chest infections which resulted in hospital admission. The children can no longer be contained by sitting them on the bed. The room contains Naomi's king size bed ( which she shares with her eldest daughter), 2 cots, a double wardrobe, a single wardrobe, a chest of drawers, a cooker, a fridge freezer, a table and chairs. Naomi also has to store her large double buggy in the room as she is not allowed to leave it in the hallway. Consequently, the room is very cramped and there is negligible floor space left for the children to play. The stress of trying to keep two active toddlers and a 3.5 year old safe in such a small, cramped environment cannot be underestimated. Naomi was spending her whole time rescuing one child after another from danger as they climbed, jumped and ran around. As one was retrieved from danger she turned around to find another at risk of harm. One of the twins broke the glass in the cooker while making a game out of opening the door and letting it slam shut. It was virtually impossible for her to turn her attention to cooking a meal as the children need constant, vigilant supervision. There was a serious accident just waiting to happen. Additionally, Naomi's bathroom was down the corridor and therefore when she needed to use it she had two unacceptable choices, either to take the children with her, or to leave them alone in the room.

Eventually, Naomi was successful in gaining part time nursery places for all three children and with the foundation experience of attending Doorstep's play sessions they made a good transition and settled well. We also helped Naomi to make a formal request to the council for them to review the suitability of her temporary accommodation and wrote a letter of support. The review was successful and the council accepted that the hostel accommodation was not suitable. However, the current housing and economic situation means that alternative accommodation to meet Naomi and her children's needs is proving difficult for the council to provide.

Naomi is bidding for permanent social council housing stock, when the very limited supply of such properties become available, but with insufficient points to put her near the top of the bidding list that hasn't got her anywhere. She has been offered alternative temporary accommodation in Camden but the offer was then withdrawn because she would not have been able to afford it at a rent of £540 per week. She has been offered accommodation out of borough but Naomi has a long family history in Camden, she was born and went to school in Camden, three generations of her family have lived here and still live here. With three very young children she needs the support of her family and friends. If placed out of borough she would be alone and the children would have to leave their nursery places. With the Universal Credit benefit cap, allowing a total maximum income of £500 to cover rent, food, utilities and all other expenses, the average minimum cost of £600 per week to rent a two bed roomed flat in the private sector, in Camden, is now too expensive and out of reach.

This is the situation people find themselves in, with insufficient social housing, insufficient income and private accommodation too expensive, they are either stuck, or face starting all over again, alone in another area and still without the security of a permanent home that is so essential for families and children to provide consistency and stability in their lives.

### *What families say about Doorstep?*

“They did so much to help me; from giving me advice so I could get ahead and have a dignified life, to help with my daughters or giving me necessary things like laundry and to make connections with some of their activities as the Crèche, Afterschool Club, & Drop In”.

“They give me food and things that some people donated for the Bazaar and gifts for my daughters’ birthday party- I could not afford it”.

“If I was not living there or didn’t know about Doorstep, I couldn’t do basic activities because I had no money, like the laundry and probably I would end up living on the street”.

“I arrived to the hostel in 2005 and by asking about the laundry service, I found that there were a lot of different services that have improved my life in a lot of ways”.

“It’s a good life because I have a lot of opportunities to develop a new life and I can always count on the workers and the other people that live in here. I have the help I need”.

“It has given me a lot of support in so many different ways, I’ve made friends, and I have help in every moment I need it”.

“Doorstep has helped us in every way, like when they helped me to finish my studies”.

“The staff welcomed my child so much in our first couple of weeks, he settled amazingly well. After our previous experiences and a great deal of distress/sleep walking issues I am extremely grateful to Doorstep for the welcome and help”.

“This is such a different culture from ours. Doorstep had helped us with everything, without their help we would still be lost”.

“I am so grateful for Doorstep’s help, whether it’s a tin of beans, books which my children love, clothes, which often have hardly been used, or just being there with a smile- it means the most”.

“Sometimes I don’t have food for my daughter or even bread. I don’t know what I would do without the help I get from Doorstep”.

“I trust you.”

## *Report from the American School in London Community Service Parent Leader*

It started simply enough; our school, the American School in London, established a biannual community service day. Since 2004, ASL students, teachers, staff members and their families have signed up to partake in a day of service at local charitable organisations throughout London, and I and my family have been delighted and honoured to participate.

On a personal note, it has been a wonderful opportunity to give something back to the community where my children have gone to school. Also as a member of ASL's Board of Trustees, it has been gratifying for me to see our school look beyond itself and understand its existence in a broader perspective. It is not enough for our students to be well educated in the classroom. They need to be able to apply lessons learned to today's realities as well as learn valuable lessons from those realities. Tomorrow's compassionate, problem-solving adults are today's service -oriented young adults.

I have served at many charitable sites for ASL's CS Day, and each site's needs has been as compelling as the next. But Doorstep Homeless Families Project and my work there has struck a particular note.

Serving the needs of struggling families living in temporary accommodation both on and off site in North Camden, Doorstep provides invaluable resources to help those trying to rebuild their lives. On a shoestring budget, Doorstep provides extraordinary services, but perhaps the most notable and extraordinary is a garden used for contemplation, conversation and play by Doorstep's clients- old and young alike.

For many of us, a garden might seem insignificant. But for those who live in temporary, cramped accommodation, who are trying to re-establish their self-esteem or even find a safe and secluded place in which their children can explore, a garden can provide a respite from the chaos that has enveloped them. And Doorstep's garden is just that. Albeit small and modest, mature trees and shrubs, green grass, and a play area offer a delightful and therapeutic oasis of calm, peace and additional space.

Our community service at Doorstep has been primarily focussed on restoring and maintaining this outdoor sanctuary. Seasonal cleanup, weeding, pruning and planting are most often the order of the day, and by the end of it, we always walk away satisfied that we have left the garden ready and primed for another season of enjoyment, healing and personal growth.

As the site leader for these service days for so many years, I have not only had the privilege to work on the garden and be gratified by our efforts. I have also seen and been inspired by how

Doorstep has flourished against all financial odds. Fuelled by the remarkable vision and leadership of Doorstep's manager, Vicky Fox, has set her own remarkable standard of care and compassion and fostered a very special relationship with our school. Her spirit has been infectious, and we have wanted and tried to do more. In addition to our community service days, our students have provided after school assistance and aided in the charity's fundraising efforts, parents and staff have helped organise clothing bazaars and holiday offerings as well as provide Doorstep's Board with leadership and guidance.

We may well help Doorstep, but what we have learned and gained in return has been priceless- and has been far from simple. We have grasped firsthand what can be accomplished when a true sense of justice is paired with the will and determination to succeed in helping others.

*Tori Robertson*



*Fun in the garden*

## *Chair's Report*

Doorstep's reason to exist continues to be demonstrated by the excellent work done every day by our staff and volunteers. The clear outcomes are a testimony to this small yet extraordinary team led by the Director Vicky Fox, to whom I wish to offer my continuing gratitude this year. My thanks also go to our staff members - Vicky Tawiah and Sarah Lough and Ebanie Kajue as well as to our volunteers - Belkize Banjica, Fijolla Banjica, and Valbona Haxholli.

This year a key task has been to revise our fund raising strategy in order to secure financial independence, as the funding sources will now only stem from the voluntary and private sectors. This naturally means that we have had to seek and engage a larger number of funders than ever before. This has been, and will continue to be, an enormous task requiring much of our resources.

Our Director, Vicky Fox, remains the only full time staff member. As such she has taken on all the fundraising responsibilities in addition to the considerable task of running all aspects of Doorstep's day to day management. The next challenge Doorstep faces is to overcome these difficulties by growing to the point where we can afford to take on more staff members.

Despite this tough situation the provision of frontline services has been maintained throughout the year. This is very much appreciated by our service users who often compliment us on what a large difference we are able to make with such a small team. This is due to the dedication and perseverance of the team whose efforts ensure that service users carry on participating in all the activities and accessing other support available through Doorstep.

It is worth noting that, due to hard work and prudent management, Doorstep has retained a respectable financial position going into 2014. This gives us every reason to be optimistic of an exciting future for this organisation.

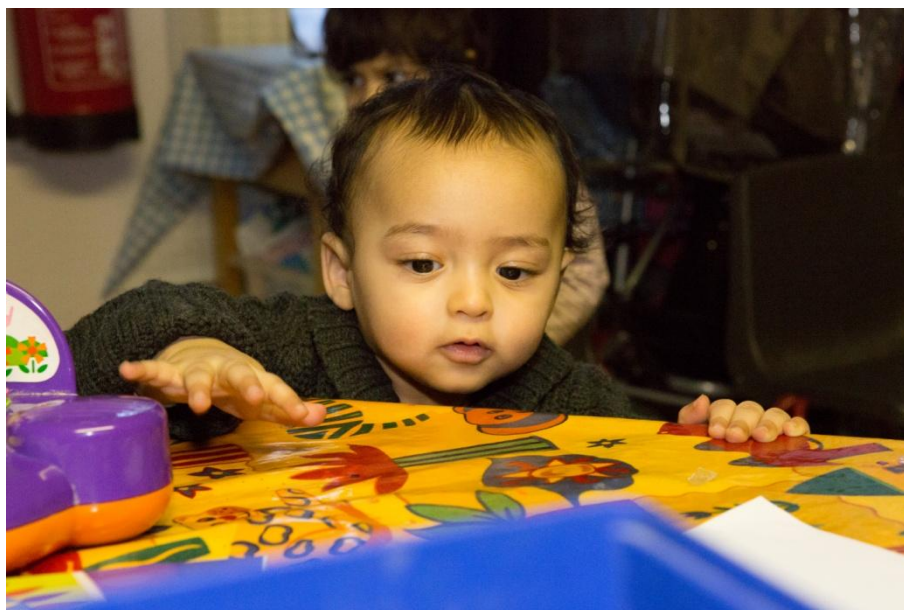
Vicky Fox states in our financial statement "We will keep fundraising to build on our success and to work towards our ambitions for growth. We will work on devising better systems for monitoring the impact and outcomes of our work, to demonstrate the value of our services. We aim to improve marketing Doorstep through development of our website and other forms of social media to raise our profile."

I wish to end my report by thanking the trusts, charities, organisations and individuals who have supported us throughout the year. Without their help we wouldn't be here today.

I would also like to extend my thanks to all the members of the Management Committee for their hard work and support.

*Sara Katchi*





*What does the future hold for him?*

## **Financial Statements**

The following financial statements are from the annual accounts for the year ended 31<sup>st</sup> March 2013. They are prepared in accordance with special provisions of part VII of the 1985 Companies Act applicable to small companies. These statements may not contain sufficient information to allow full understanding of the financial affairs of the charity. For additional information relating to the statutory annual accounts, please consult the auditor's report relating to those accounts and the Trustees Annual Report.

Fiscal year 2013 ended in a stable position. However, it is important for Doorstep to prioritise fundraising to maintain services for children and to increase staffing levels.

Meticulous financial records have been kept throughout this financial year. If further clarification of any financial matter is required, copies of any bank statements, receipts, invoices, etc. May be obtained from Doorstep Homeless Families Project, 13A Broadhurst Gardens, London NW6 3QX.

Sara Katchi

# Doorstep- Company Limited by Guarantee

## Statement of Financial Activities (Incorporating the Income and Expenditure Account

Year Ended 31 March 2013

		Unrestricted Funds £	Restricted Funds £	Total Funds 2013 £	Total Funds 2012 £
<b>INCOMING RESOURCES</b>					
Incoming resources from generating funds:					
Voluntary income	<b>2</b>	<b>18,758</b>	<b>45,250</b>	<b>64,008</b>	128,192
Other incoming resources	<b>3</b>	<b>1,851</b>	–	<b>1,851</b>	–
<b>TOTAL INCOMING RESOURCES</b>		<b>20,609</b>	<b>45,250</b>	<b>65,859</b>	128,192
<b>RESOURCES EXPENDED</b>					
Costs of generating funds:					
Costs of generating voluntary income	<b>4</b>	–	<b>(300)</b>	<b>(300)</b>	–
Charitable activities	<b>5/6</b>	<b>(25,891)</b>	<b>(57,774)</b>	<b>(83,665)</b>	(69,732)
Governance costs	<b>7</b>	–	<b>(1,470)</b>	<b>(1,470)</b>	(1,139)
<b>TOTAL RESOURCES EXPENDED</b>		<b>(25,891)</b>	<b>(59,544)</b>	<b>(85,435)</b>	(70,871)
Net incoming resources for the year/Net income for the year		<b>(5,282)</b>	<b>(14,294)</b>	<b>(19,576)</b>	57,321
<b>RECONCILIATION OF FUNDS</b>					
Total funds brought forward		<b>67,988</b>	<b>29,294</b>	<b>97,282</b>	39,961
<b>TOTAL FUNDS CARRIED FORWARD</b>		<b>62,706</b>	<b>15,000</b>	<b>77,706</b>	97,282

The Statement of Financial Activities includes all gains and losses in the year and therefore a statement of total recognised gains and losses has not been prepared.

All of the above amounts relate to continuing activities.

(Notes on pages 8-12 of the full accounts form part of these financial Statements)

# Doorstep- Company Limited by Guarantee

## Balance Sheet 31 March 2013

	Note	£ 2013	£ 2012	£
<b>FIXED ASSETS –Tangible assets</b>	<b>9</b>	<b>1</b>		<b>1</b>
<b>CURRENT ASSETS</b>				
Debtors	<b>10</b>	<b>512</b>	300	
Cash at bank		<b>123,293</b>	125,631	
		<b>123,805</b>	125,931	
<b>CREDITORS: Amounts falling due within one year</b>	<b>11</b>	<b>(46,100)</b>	(28,650)	
<b>NET CURRENT ASSETS</b>			<b>77,705</b>	
			97,281	
<b>TOTAL ASSETS LESS CURRENT LIABILITIES</b>			<b>77,706</b>	<b>97,282</b>
<b>NET ASSETS</b>			<b>77,706</b>	<b>97,282</b>
<b>FUNDS</b>				
Restricted income funds	<b>13</b>	<b>15,000</b>	29,294	
Unrestricted income funds	<b>14</b>	<b>62,706</b>	67,988	
<b>TOTAL FUNDS</b>		<b>77,706</b>	<b>97,282</b>	

The trustees are satisfied that the charity is entitled to exemption from the provisions of the Companies Act 2006 (the Act) relating to the audit of the financial statements for the year by virtue of section 477, and that no member or members have requested an audit pursuant to section 476 of the Act.

The trustees acknowledge their responsibilities for:

- (i) ensuring that the charity keeps adequate accounting records which comply with section 386 of the Act, and
- (ii) preparing financial statements which give a true and fair view of the state of affairs of the charity as at the end of the financial year and of its profit or loss for the financial year in accordance with the requirements of section 393, and which otherwise comply with the requirements of the Act relating to financial statements, so far as applicable to the charity.

These financial statements were approved by the members of the committee on the 25

November 2013 and are signed on their behalf by:

**Sara Katchi- Chair**

Company Registration Number: 02476922

*We give our most sincere and grateful thanks to the following organisations for their support of Doorstep and our families:*

*Accurist*

*Borrowed Moment of Time Photography*

*Bright Star Digital*

*CARIS*

*Emmanuel Church & School*

*Fitzdale Trust*

*Give Camden*

*Hampstead & Highgate Express*

*Hampstead Matters Magazine*

*Hampstead Wells & Campden Trust*

*Hampstead Women's Club*

*Hands on London*

*JW3*

*John Lewis*

*Land Securities*

*Lloyds TSB Foundation for England and Wales*

*London Borough of Camden*

*London Community Foundation*

*London International Gallery of Children's Art*

*Magic FM*

*Manuel Swaden Solicitors*

*Mitzvah Day UK*

*Parkheath Estate Agents*

*St John Southworth*

*StreetSmart*

*South Hampstead School*

*South Hampstead Synagogue*

*The American School in London*

*The Childhood Trust*

*The Jewish Chronicle*

*The Liberal Jewish Synagogue Social Action Committee*

*Voluntary Action Camden*

*Waitrose*

*Xander Lily Fund*

*Also, to the very many kind and generous individuals who donated money, food, toys, clothes, books, and their time, with special thanks to:*

*Jordon Cox*

*Tori Robertson*

*Pippa Kapp*

*Mr & Mrs Tangen*

*Pam Lyddon*

### *The Management Committee*

*Chair -Sara Katchi*

*Secretary-Francoise Wagneur*

*Caroline Garkisch*

*Margaret Grandy*

*Sharon Henry*

*Treasurer-David Hightower*

*Annabel Smith*

*Janet McKnight*

### *The Staff Team*

*Vicky Fox- Director*

*Vicky Tawiah & Sarah Lough- Ebanie Kajue-Children's Workers*

*Lila Mars-Step to Employment Work Club Tutor/facilitator*

### *The Volunteers*

*Belkize Bijanca*

*Fijolla Banjica*

*Valbona Haxholli*

*Almudena Comesaña Carrera*

*Xiana Cervela Pombo*



*and.....*

*Teachers from the American School in London:*

<i>Tamatha Bibbo</i>	<i>Marianne Daniels</i>
<i>Mary O'Connor</i>	<i>Ruksana Murtaza</i>
<i>Joan Dyer Westacott</i>	<i>Diane Cavallaro</i>
<i>Stephanie Vega</i>	<i>Hilary Bernstein</i>
<i>Mary Jordan</i>	<i>Suzanne Lituchy</i>

*The students at the American School in London*

<i>Charlie</i>	<i>Victor</i>	<i>Mafalda</i>	<i>Albanell</i>
<i>Priya</i>	<i>Wadhwa</i>	<i>Molly</i>	<i>Carmody</i>
<i>Anna</i>	<i>Wohlin</i>	<i>Emeline</i>	<i>Callaway</i>
<i>Emily</i>	<i>Gossett</i>	<i>Sarah</i>	<i>McAtamney</i>
<i>Maddie</i>	<i>Schwinn</i>	<i>Svena</i>	<i>Bhasin</i>
<i>Caroline</i>	<i>Tisdale</i>	<i>Viraj</i>	<i>Nanda</i>

<i>Helen</i>	<i>Craig</i>	<i>Susan</i>	<i>Abdelmalek</i>
<i>Katie</i>	<i>Kennedy</i>	<i>Rhea</i>	<i>Mehra</i>
<i>Emma</i>	<i>Hatheway</i>	<i>Haya</i>	<i>Al Askar</i>
<i>Svena</i>	<i>Bhasin</i>	<i>Denisse</i>	<i>Villacis</i>
<i>Caroline</i>	<i>Schnieder</i>	<i>Lisa</i>	<i>Ho</i>
<i>Adele</i>	<i>Cohen</i>	<i>Dorothea</i>	<i>Weitzer</i>
<i>Laura</i>	<i>Galligan</i>	<i>Katie</i>	<i>Kennedy</i>
<i>Mackenzie</i>	<i>Reid</i>	<i>Tarika</i>	<i>Nalwa</i>

<i>Kaia</i>	<i>Skillman</i>	<i>Rebecka</i>	<i>Henrikson</i>
<i>Svena</i>	<i>Bhasin</i>	<i>Haley</i>	<i>Kopfler</i>
<i>Laura</i>	<i>Galligan</i>	<i>Rhea</i>	<i>Mehra</i>
<i>Miranda</i>	<i>Roman</i>	<i>Lizzie</i>	<i>Shaffran</i>
<i>Risako</i>	<i>Yoshioka</i>	<i>Gabriela</i>	<i>Tanaka</i>
<i>Emily</i>	<i>Bell</i>		

*Also, not forgetting the hundreds of other individuals who took part in occasional projects to help Doorstep and our families- we give our sincere thanks to each and every one!*

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Website: [www.doorsteplondon.org](http://www.doorsteplondon.org)